

Product-related data information in accordance with the EU Data Act (Regulation (EU) 2023/2854)¹ Art. 3(2)

Product: Internet-enabled audio devices/smart radios

Manufacturer/distributor within the meaning of Art. 2 No. 22 Data Act:

TechniSat Digital GmbH, Julius-Saxler-Straße 3, 54550 Daun, Germany

Data owner within the meaning of Art. 2 No. 13 Data Act:

airable GmbH, Am Treppchen 2, 41334 NeGetal, Germany

As of September 2025, version 1.0. The latest version of this information sheet always applies. You can find it at any time at [hGps://www.technisat.de/datenschutzhinweis](https://www.technisat.de/datenschutzhinweis)

1. What data is generated through the use of the product?

Data category	Examples
Usage and device data	Switch-on and switch-off times, manufacturer, model number, selected channels, playing time, usage counter
Content usage data	Favourites list, channel history
Diagnostic and system data	Software versions, error messages, device status, technically necessary information for interaction with streaming providers, in particular access_tokens, refresh_tokens, information in the cache
Airable.fm (online favourites management)*	Email address, device ID, connection data, URL data on internet radio streams
Connection data	WLAN, IP address, MAC address, network type (individual connection data is considered personal data within the meaning of the GDPR), HTTP queries in the sense of technical connection data

* Airable.fm data is only collected if the user activates online favourite management and registers via the corresponding website.

¹Regulation (EU) 2023/2854 of the European Parliament and of the Council of 13 December 2023 on harmonised rules for fair data access and use (Data Act), OJ L 2023/2854 of 22 December 2023, pp. 1–85.

2. How and by whom is this data collected?

Source of data collection	Examples of data collected	Data owner	Storage location
Hardware / Basic functions	Usage and connection data	Airable GmbH, Am Treppchen 2, 41334 NeGetal	On the data owner's servers
Pre-installed operating system	Diagnostic data	Airable GmbH, Am Treppchen 2, 41334 NeGetal	On the data owner's servers
Backend/cloud services, voice assistants	User behaviour	Airable GmbH, Am Treppchen 2, 41334 NeGetal	Locally on the device and on the data owner's servers
Streaming/app services (streaming providers)	Content usage, login data	Airable GmbH, Am Treppchen 2, 41334 NeGetal	On the data owner's servers

Data is collected continuously in real time, provided that the user has consented to this data collection in advance, the SmartRadio is powered and connected to the internet.

3. Who has access to the data generated?

Recipients	Purpose	Legal relationship
Airable GmbH	Error diagnosis, update service, product improvement, operating system functions,	Data owner within the meaning of Art. 2 No. 13 Data Act (Regulation EU/2023/2854)
Airable GmbH	User profile functions	Data controller within the meaning of Art. 2 No. 13 Data Act (Regulation (EU) 2023/2854)
Airable GmbH	Provision of access to audio streaming content	Data controller within the meaning of Art. 2 No. 13 Data Act (Regulation (EU) 2023/2854)

4. For what purposes is the data used?

Purpose	Controller/data owner
Improvement of system stability	Airable GmbH
Technical fault diagnosis and support	Airable GmbH
Streaming services and content selection	Airable GmbH

5. How can users access the data generated? How can it be deleted?

Access method	Available data types
Account deletion	Deleting the user account automatically results in the deletion of the email address stored for the account, technical data on usage such as timestamps, and private streams.
Reset to factory settings	Option to delete non-transferable usage data from the device's cache
Email to: datainquiry@airablenow.com	Access to the device's MAC address, software version and IP address
Third-party requests (Art. 4 Data Act (Regulation EU/2023/2854))	Transfer to authorised third parties (authorities, authorised maintenance services, etc.) upon request, exclusively on a legal or contractual basis and with the user's consent

6. How long is the data stored?

Data category	Duration	Data owner
Usage data (switch-on times, favourites, timestamps, frequency of use, device number, content ID)	365 days after last use	Airable GmbH
Content usage data (streaming app usage, preferred content (aggregated only))	365 days after last use	Airable GmbH
System data (device status)	365 days after last use	Airable GmbH
Connection data (Wi-Fi, IP address, MAC address, network type, HTTP request data)	2 weeks	Airable GmbH
Statistical device data such as IP address, content and timestamps, airable.fm data	Until manually deleted, for as long as the account exists	Airable GmbH

7. Data processing by third-party providers – further information

Components of this product originate from third-party providers with independent data processing:

Provider	Headquarters	Branch within the European Union/Europe	Privacy policy
Airable GmbH	Airable GmbH, Am Treppchen 2, 41334 NeGetal, Germany	Airable GmbH, Am Treppchen 2, 41334 NeGetal, Germany Tel. Email: datainquiry@airablenow.de	hGps://www.airablenow.com/datenschutz/

As the distributor, TechniSat Digital GmbH ensures that these system components are technically compatible. However, responsibility for any further data collection and processing lies with the respective providers.

By virtue of an adequacy decision by the European Commission, the United Kingdom and the United States (provided that the providers are certified under the EU-US Data Privacy Framework) are to be regarded as offering a level of data protection equivalent to that within the EU internal market.

TechniSat Digital GmbH also points out that it has only very limited influence on data retrieval and data storage outside Europe. If data is stored outside the local infrastructure of your device, this may be done on the servers of the platform providers or on server capacities purchased by them from third-party providers, i.e. Airable GmbH, Hetzner Online GmbH or Vultr LLC, all of which are based in Germany.

8. Information for business customers (B2B) and sales partners

In the event of resale or integration into their own solutions, business customers and sales partners are obliged to pass on this information to their end customers in good time prior to the conclusion of a contract, provided that these devices are classified as

"connected products" in accordance with Art. 2 No. 5 Data Act (Regulation EU/2023/2854).

The responsibility for the regulation-compliant classification of products or product groups under the provisions of Regulation (EU) 2023/2854 (Data Act) lies with the respective business customers.

TechniSat Digital GmbH will provide you with a digitally available version of this information sheet for integration into your systems upon request.

Contact

TechniSat Digital GmbH Customer
Service
Julius-Saxler-Straße 3, 54550 Daun

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Legal notice

This information sheet serves to implement the requirements of Art. 3 (2) of Regulation (EU) 2023/2854 (Data Act). It does not replace the privacy policy in accordance with the GDPR.

Further information on the processing of personal data by us can be found at:

[hGps://www.technisat.de/datenschutzhinweis](https://www.technisat.de/datenschutzhinweis)

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